



# Telecare at a Glance

Serving People With Serious Mental Illness & Complex Needs Since 1965

## About Telecare

Telecare is a family- and employee-owned company founded in 1965 by Art Gladman, a psychiatrist, Lida Hahn, a psychiatric nurse, and Morton Bakar, a businessman— three individuals who were committed to a belief in the rehabilitation potential of people with serious mental illness.

Our founders believed that clients could achieve better results when they received services that were individualized, focused, and provided in a more home-like setting. They placed the client at the center of the organization and created a culture where employees and clients were supported in reaching their full potential.

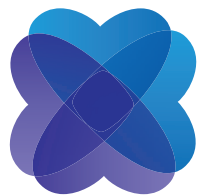
Our mission is to deliver excellent and effective behavioral health services that engage individuals with complex needs in recovering their health, hopes and dreams.

## Our Programs



### COMMUNITY-BASED

ACT/FSP  
Case Management  
Early Intervention



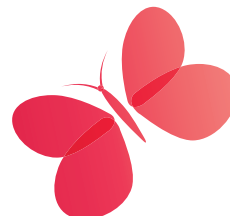
### ACUTE

Free-Standing  
Acute Med/  
Surg Hospitals



### CRISIS

Urgent Care Walk-In  
23-Hour Crisis  
Stabilization  
Crisis Residential



### LONGER-TERM RECOVERY

Sub-Acute  
Secure &  
Medically-Oriented



### RESIDENTIAL

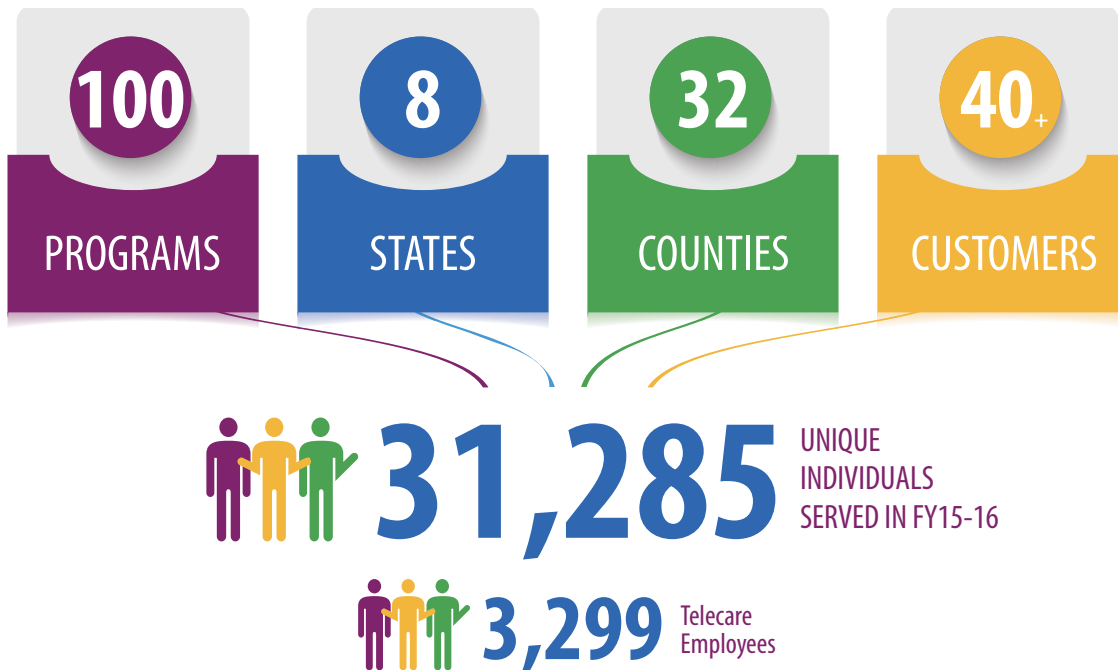
Transitional &  
Longer-Term



Anne Bakar, President and CEO of Telecare Corporation



The 1965 construction of Everett A. Gladman Memorial Hospital in Oakland, CA. Today, the site is home to both Gladman MHRC and Heritage PHF.



## Our Services

### Recovery-Oriented

- Recovery-Focused Programs: Interventions are provided in the context of supporting an individual's journey of recovery.
- Recovery-Centered Clinical System: RCCS has been developed and refined over the last 16 years based on learning from programs to continually improve its effectiveness.

### Innovation-Oriented

- Shared Decision Making
- CommonGround—Pat Deegan
- WRAP—Wellness Recovery Action Plan
- Early Intervention for Psychosis
- Care Coordination
- Evidence-Based and Promising Practices

## Learn More About Telecare

Please visit [www.telecarecorp.com](http://www.telecarecorp.com) to explore our current programs, initiatives, current news, and more.